



INTEGRATED QUALITY MANAGEMENT POLICY

QUALITY POLICY (ISO 9001:2015 QMS)

Argela aims to be the industry leader in high-quality communication systems in the field of telecom technologies. It works with a focus on innovation to create efficient and quality products.

Argela designs, manufactures and offers quality, up-to-date, and high-performance products that meet the needs and expectations of all interested parties.

Argela has the **ISO 9001 QMS** and **ISO 27001 ISMS** Management System certificate, as granted by an independent institution.

Argela's company policy is:

- To never compromise on product and service quality;
- To offer quality products at global standards tailored to customers' needs and developments in the sector, in accordance with legal requirements, and to fulfill the applicable requirements;
- To develop original and innovative solutions supported by patents;
- To improve products and processes through the effective threat/opportunity management processes in place and corrective actions;
- To bring better solutions and benefits to its customers by investing in future research and development projects;
- To meet customer expectations in a sustainable way by being customer-oriented, and to take necessary actions in response to customer feedback;
- To respect people and the environment by adopting eco-friendly business processes;
- To continuously improve its Quality Management System.

CEO
İsmail EMANET



INFORMATION SECURITY POLICY (ISO 27001:2022 ISMS)

Argela holds a strong position in the telecommunications, public safety, and defense sectors with its innovative solutions for today's technologies. Our products and services are designed with an operational excellence approach focused on information security, delivering high performance, reliability, and sustainable value to our customers.

Purpose of Our Policy:

This policy demonstrates Argela's commitment to protecting information assets, ensuring business continuity, and maintaining information security in accordance with legal and customer requirements.

Our Policy Principles:

At Argela;

- We adopt the principles of Confidentiality, Integrity, and Accessibility as the foundation of all information security processes.
- We are committed to preventing information security breaches, mitigating risks, and effectively managing incidents.
- We define information security objectives in line with the organization's strategic direction and business goals.
- We strengthen the IT infrastructure that supports business continuity to provide uninterrupted service to our customers.
- We develop secure and solution-oriented products focused on Information Security and Customer Satisfaction, complying with legal, applicable, and regulatory requirements.
- We provide the necessary resources for the Information Security Management System (ISMS) and support the continuous improvement of the system.

- We increase the information security awareness of our employees, suppliers, and all relevant parties and encourage their participation and sense of responsibility.
- We ensure the security of all data belonging to our customers, employees, and business partners, and fully comply with the principle of personal data protection.
- We support environmental sustainability and strengthen climate change awareness as part of our corporate culture.
- We develop original and innovative technologies supported by patents and shape the digital solutions of the future with our R&D investments.

Our Commitment:

Argela, committed to providing a secure, innovative, and sustainable digital future for our customers, stakeholders, and employees by continuously improving the effectiveness of our Information Security Management System (**ISO 27001 ISMS**) .

CEO
İsmail EMANET



ARTIFICIAL INTELLIGENCE POLICY (ISO 42001:2023 AIMS)

PURPOSE

This policy aims to ensure that Argela develops, uses, and manages artificial intelligence (AI) technologies in an ethical, safe, transparent, accountable, and legally compliant manner. Within the framework of the **ISO/IEC 42001:2023** standard, the goal is to establish, maintain, and continuously improve an Artificial Intelligence Management System (AIMS) aligned with the organization's strategic direction.

SCOPE

This policy covers all artificial intelligence systems, models, algorithms, and data processes developed, used, sourced, or provided to customers within Argela.

POLICY STATEMENTS

Argela's solutions and products for today's technology have a strong presence in various sectors, including telecommunications, public safety, and defense. Our robust AI solutions have enabled organizations in each of these sectors to succeed in their operations, customer satisfaction, and growth.

➤ **Ethical and Reliable Commitment**

Argela is committed to designing, developing, and implementing artificial intelligence systems in accordance with ethical values. It is essential that the systems are reliable, fair, impartial, and respectful of human rights.

➤ **Transparency and Explainability**

The decision-making processes of artificial intelligence systems will be as explainable as possible, and users will be informed in a way that allows them to understand how system outputs are produced.

➤ **Data Privacy and Security**

Full compliance with the Turkish Personal Data Protection Law (KVKK), GDPR, and relevant legislation is ensured in all AI activities. Personal and sensitive data is used only, when necessary, securely, and at defined authorization levels.

➤ **Human Control and Accountability**

Argela always prioritizes human control and supervision in artificial intelligence systems. In every AI project, responsibility for decisions is clearly defined, and delegation of authority is done in a controlled manner.

➤ **Risk and Opportunity Management**

Argela identifies, evaluates, and implements mitigating measures for ethical, technical, security, and legal risks associated with artificial intelligence applications. At the same time, it strategically evaluates the opportunities presented by artificial intelligence.

➤ **Sustainability and Social Responsibility**

Argela develops artificial intelligence technologies in accordance with the principles of environmental sustainability, energy efficiency, and social benefit.

➤ **Continuous Improvement**

The performance of the artificial intelligence management system is regularly monitored, measured, and evaluated through internal audits. The findings are used for continuous improvement of the system.

CEO

İsmail EMANET